Release Notes

Email Manager 6.2.2

Version Management

Version History

Version	Date	Author	Distribution
1.0	12th April 2017	B Clark	Service Release

Related Documents

The related documents are located in the Alterian product help.

Name

Table of Contents

1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.2.2

1.1 Overview of changes

Email Manager 6.2.2 is a service release for Email Manager 6.2.0. This release includes mainly backend monitoring improvements and a change to stop aborted deployments from restarting if new recipients are added by API or through campaigns

1.2 Important Upgrade Considerations

There are no important factors to be considered before upgrading to this release.

Information	Related document
The Email Manager 6.2.0 Delphi client **will not be** updated for this release.	n/a

1.3 Prerequisites

Email Manager 6.2.0

1.4 Supported Platforms

Email Manager 6.2.2 has been tested and is supported on the following:

Client

- Windows 7©
- Windows 8©

Other

- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This release only contains backend improvements and therefore the client will not upgrade.

3   Updates included in Email Manager 6.2.2

3.1   Enhancements

Before 6.2.2 the Email Manager API would allow invalid RecipientID values to be passed through to a deployment. These could never be processed successfully by Email Manager and caused deployments to get stuck at sending. These will not now be allowed and an error will be passed back through the API.

3.2   Fixes

This section details the fixes to issues reported by customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
ASD-13284	Prior to 6.2.2 an aborted email manager deployment could be reactivated if an API or an Alterian campaign manager campaign linked to the deployment was reused. This has now been changed and the deployment remains aborted and an error message is passed back if an API call is used.

4   Known Issues

Bug 52680: - Existing issue. The Deployment Manager list total can be incorrect when using a single drop folder mapped to multiple existing deployments

See Existing Known Issues in the Alterian product help for a full list.

5   Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:
https://alterian.atlassian.net/.